

# Sahil Kumar

## Contact

**Address**

Flat no.506 Columbus Tower  
Teen Talwar Karachi Sindh

**Phone**

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**Email**

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**Date of Birth**

03 Sep 2001

**NIC**

43203-8138519-3

**Nationality**

Pakistani

## Additional Skills

- Strong Customer Service Orientation.
- Outstanding Customer Service.
- Written and Verbal Communications Skills.
- Top Sales Performer.
- Adaptive Team Player.

## Objective

Seeking a challenging position in a reputable organization that offers prospect of career growth and learning, with the aim to contribute positively towards the Organization's success.

## Work Experience

OCT 2019 - JUL 2020

**BPO360 Solutions Karachi**

Customer Support Executive

- Lead Generation.
- Meet or exceed monthly sales goals by using dynamic interpersonal and tried and true persuasion skills.
- To provide quality control for customer service, production.
- Most effective.
- Assisted customers with questions and concern.

JUL 2020 - Present

**Bars Global Karachi**

Customer Support Executive

- Lead Generation.
- Regularly exceeded daily sales and product add-on quotas
- Guaranteed positive customer experiences and resolved all customer complaints.
- Responded to customer requests for products, services and company information.
- Most effective.

## Education

2016 - 2017

**St.Patrick Technical School Karachi saddar.**

- Matriculation

2018 - 2019

**F.G Boys College Karachi Cantt.**

- Intermediate

## Languages

English —

Urdu —

Sindhi —

## References

Available only upon request.